



# RESIDENTIAL

## SANITATION SERVICES

# General Guidelines

## Household Waste Guidelines

- Trash must be bagged in the designated cart at the curb the night before your collection day as pick-up times may vary.
- Cart should be placed 3 feet of the curb, 3 feet from mailbox, with handles facing the house, with 1 foot separating each cart.
- Trash carts will have a dark green lid with a dark green body.
- All waste must be placed inside of your provided containers. Any waste outside of the containers will not be accepted.
- DO NOT put paint cans inside your trash cart.
- NOT ACCEPTED: tires, batteries, oils, construction debris, chemicals of any kind, Freon, rocks, sand, gravel, dirt, logs, carpet, hazardous or medical waste.

## Recycling Guidelines

- Recyclables must be at the curb the night before your collection day as pick-up times may vary.
- Cart should be placed 3 feet of the curb, 3 feet from mailbox, with handles facing the house, with 1 foot separating each cart.
- Accepted: aluminum cans, tin and steel cans (examples: soup & vegetable cans), newspapers and all inserts, corrugated cardboard (moving – pizza boxes), paper grocery bags, paper shopping bags, junk mail, writing & printing paper, and other paper products (anything that tears). Phonebooks and paperback books (no hardcover books), magazines, frozen food packages (please remove all contents), carton board (examples: cereal/food boxes, shoe boxes & beverage boxes), #1 Plastic soda and water bottles, #2 plastics, milk jugs, juice bottles, and other rigid containers, #3 through #7, plastic bottles and containers.
- Special Instructions: Please be sure to thoroughly rinse all food and beverage containers prior to recycling. Please remove all contents & flatten all boxes prior to recycling.



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- NOT ACCEPTED: food container paper, tissue paper, hand towels, toilet paper, plastic bags, Styrofoam, window glass or mirrors, ceramics (plates, bowls and cups), light bulbs, aluminum foil, trays, all glass and glass products.

### Yard Waste Service

- Those areas in which yard waste services are available, yard waste must meet the parameters and the following guidelines to be removed. Yard waste that does not meet the required specifications listed here, and is not properly bagged or bundled will NOT be removed.
- Yard waste must be placed inside your trash container.
- Yard waste consists of grass clipping, leaves, pine straw, or small plant pruning's.
- All yard waste must be contained in bags, or bundles, and cannot exceed twenty pounds (20 lbs.) per bag or bundle.
- All yard waste bundles must be cut and bundled into sections no greater than three feet (3') in length and twelve inches (12") in diameter.
- Twigs and branches from storms cannot exceed two inches (2") in diameter, and three feet (3') in length.
- No trees, stumps, bushes, shrubs, dirt, rocks, mulch, concrete, brick, pallets, or railroad ties will be accepted. If a client leaves these items curbside, service crews are not permitted to take them as residential sanitation trucks are not equipped to handle such debris, thus will be left.

### Bulk Item Removal

- Residential Sanitation Services offers the option of bulk item removal at an additional cost. Bulk items must be called in and scheduled for pickup. Items not called in will be left at the curb. Please use discretion as some bulk items may need to be broken down, or may not be considered bulk items. Call client services for rates and availability. 470-691-3100



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- A bulk item is non-household waste that does not fit into the supplied trash container. E.g., bikes, furniture, appliances, mattresses, box springs, grills, rugs, etc. This does not include construction debris or items from remodels. Any appliances containing freon (fridges, freezers, AC units, etc.) must have the freon emp tied and be tagged by a certified HVAC technician before removal. Removal of appliances containing freon is not available in Gwinnett County due to landfill restrictions. Please refer to our Pink Bag service for removal of waste from construction or remodeling projects.
- Before you throw away a bulk item, consider if it is recyclable or can be donated. Please see our Neighbors Helping Neighbors program. Consider donating items you no longer use to someone in need.
- Bulk items must be called in and scheduled for pickup. Items not called in will be left at the curb. Please use discretion, as some bulk items may need to be broken down and bundled together for removal or may not be considered bulk items. Please call customer service for rates and availability.
- We ask that the night before your bulk pickup, your items are left curbside in an open area clear of and far away from any objects such as:
  - Mailboxes and Hydrants
  - Vehicles
  - Cable and Power Boxes
  - Trees and Posts
  - Overhead Low Hanging Tree Limbs and Wires
  - Grass Areas/Lawns – We will not be responsible for damage to such areas.
- Our bulk truck has a claw that will pick up your bulk items and if the claw hits anything, it will damage it. If your bulk items are too close to anything the claw could damage during the removal, they will be left behind.
- We ask that if you are unable to place the bulk item out, please call us to reschedule or cancel before the scheduled date.



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### Biomedical Waste Guidelines

- With home care and in home medical self-care on the rise, many Georgia residents find themselves dealing with biomedical waste. Properly managing biomedical waste protects the health of the patient and their family members as well as everyone else and the environment. Georgia State law allows for the disposal of medical waste with your household trash, but only if the medical waste is generated because of self-care or treatment of family members in their own home.
- There are very specific requirements for disposing of medical waste that residents must follow to dispose of biomedical waste in their household trash.
- To comply with state laws and regulations, follow these guidelines:
- If you are disposing of full biomedical containers, such as colostomy or urostomy bags, you must dispose of all urine or fecal matter; through a wastewater treatment system or a properly functioning septic tank system. In other words, you must empty the contents of the container, such as the colostomy bag, into a toilet and flush. The empty container can then be placed into a sealable plastic bag and disposed of with your regular household trash.
- If you are disposing of “sharps,” which include medical syringes, hypodermic needles, and lancets, you must place the sharps into a sealed, puncture-proof container before disposing of that container with your household trash.
- Follow these steps:
  - Place used sharps in a puncture-proof plastic container, such as a bleach or detergent bottle with a screw-top lid or a sharps container (sold at local pharmacies).
  - When full, screw the lid on tightly and tape it in place with duct tape.
  - With permanent marker, clearly label the containers “Bio-Hazard.”
  - Place the container into your household trash cart for collection.
- To learn more about Georgia State regulations on the disposal of biomedical wastes, go to <http://rules.sos.state.ga.us/docs/391/3/4/15.pdf>